

Sample Patient Letter Re: COVID-19  
Dear XXXXX

All dental offices in the United States have been instructed by the American Dental Association to discontinue routine dental care until April 6th 2020. This is for your safety and to help slow the spread of COVID1-19.

While most healthy people are expected to recover, the novel Coronavirus has a mortality rate over 10-15% for vulnerable populations, such as the elderly and people with certain ongoing medical conditions. The virus also resists some common disinfectants and persists in the air and on surfaces for many hours.

Though we are closed for routine dentistry we are here for you and your family. If you are experiencing dental pain, discomfort, or any other dental emergency, give us a call at xxx-xx-xxxx. We will return your call and help.

Thank you for your time and understanding as we work together to care for all our friends, family, and loved ones during this difficult time.

Use this link for more information from the ADA on COVID-19  
<https://www.ada.org/en/press-room/news-releases/2020-archives/%20march/ada-calls-upon-dentists-to-postpone-elective-procedures>

Sincerely,

Dr. XXXXXXXX